

## TEMPORARY RELOCATION OF KNOLL OUTPATIENT SERVICES

### **Duns Outpatients Transport Advice**

Due to essential building works on the Knoll Hospital site in Duns, some outpatient services are being temporarily relocated to alternative locations. We apologise for any inconvenience caused and thank you for your understanding.

If any changes to location impact on your ability to attend appointments, please use the contact information provided in your appointment letter to get in touch.

We have attached some information below regarding public transport options to alternative clinic venues, available to these locations:

For details of Scottish Borders School Holiday dates, please refer to the Scottish Borders Council website.

### **BUS SERVICES**

#### **Duns to Coldstream | No. 34 Bus (Border Buses)**

Web Link - <https://www.bordersbuses.co.uk/services/BORD/34>

### Duns - Coldstream 34

**Monday to Friday**

**From 20th May 2024**

| Service No         | 34    | 34    | 34    | 34    | 34    | 34    | 34    |
|--------------------|-------|-------|-------|-------|-------|-------|-------|
| Trip Note Code     | NSch  | Sch   | NSch  | NFSC  | NSch  | NSch  | FSCH  |
| Duns Market Square | 09:00 | 09:30 | 11:00 | 11:00 | 13:00 | 15:00 | 15:00 |
| Swintonmill        | 09:16 | 09:46 | 11:16 | 11:16 | 13:16 | 15:16 | 15:16 |
| Leitholm           | 09:19 | 09:49 | 11:19 | 11:19 | 13:19 | 15:19 | 15:19 |
| Orange Lane        | 09:21 | 09:51 | 11:21 | 11:21 | 13:21 | 15:21 | 15:21 |
| Coldstream         | 09:31 | 10:01 | 11:31 | 11:31 | 13:31 | 15:31 | 15:31 |

#### **Coldstream to Duns | No. 34 Bus (Border Buses)**

Web Link - <https://www.bordersbuses.co.uk/services/BORD/34>

### Coldstream - Duns 34

| Service No         | 34    | 34    | 34    | 34    | 34    | 34    |
|--------------------|-------|-------|-------|-------|-------|-------|
| Trip Note Code     |       | NSch  | NFSC  | NSch  | NSch  | FSCH  |
| Coldstream         | 10:19 | 12:19 | 12:19 | 14:19 | 16:19 | 16:19 |
| Orange Lane        | 10:29 | 12:29 | 12:29 | 14:29 | 16:29 | 16:29 |
| Leitholm           | 10:31 | 12:31 | 12:31 | 14:31 | 16:31 | 16:31 |
| Swintonmill        | 10:34 | 12:34 | 12:34 | 14:34 | 16:34 | 16:34 |
| Duns Market Square | 10:50 | 12:50 | 12:50 | 14:50 | 16:50 | 16:50 |

**Trip Notes Code**

NFSC - Operates on Monday to Thursday Schooldays Only

FSCH - Operates on Friday Schooldays Only

NSch - Operates on School Holidays Only

Sch - Operates on Schooldays Only

**BGH to Duns & Eyemouth | No. 60 Bus (Border Buses) – No weekend transport**

Web Link - <https://www.bordersbuses.co.uk/services/BORD/60>

**Galashiels to Berwick-Upon-Tweed 60**

Schooldays From 23rd October 2023

| Service No                | 60  | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    |       |       |
|---------------------------|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Trip Note Code            |     |       |       |       | NFSC  | FSCH  | NFSC  | FSCH  | NFSC  | FSCH  |       | NFSC  | FSCH  |       |       |       |       |       |
| Galashiels Interchange    |     | 06:43 |       | 08:43 |       | 10:43 | 10:43 |       | 12:43 | 12:43 |       |       |       | 14:43 |       | 17:13 |       |       |
| Langlee, Primary School   |     | 06:50 |       | 08:50 |       | 10:50 | 10:50 |       | 12:50 | 12:50 |       |       |       | 14:50 |       | 17:20 |       |       |
| Borders General Hospital  |     | 06:57 |       | 08:57 |       | 10:57 | 10:57 |       | 12:57 | 12:57 |       |       |       | 14:57 |       | 17:27 |       |       |
| Melrose, Buccleuch street |     | 07:02 |       | 09:02 |       | 11:02 | 11:02 |       | 13:02 | 13:02 |       |       |       | 15:02 |       | 17:32 |       |       |
| Newstead                  |     | 07:05 |       | 09:05 |       | 11:05 | 11:05 |       | 13:05 | 13:05 |       |       |       | 15:05 |       | 17:35 |       |       |
| Earlston Square           | Arr | 07:14 |       | 09:14 |       | 11:14 | 11:14 |       | 13:14 | 13:14 |       |       |       | 15:14 |       | 17:44 |       |       |
| Earlston Square           | Dep | 07:16 |       | 09:16 |       | 11:16 | 11:16 |       | 13:16 | 13:16 |       |       |       | 15:16 |       | 17:46 |       |       |
| Gordon                    |     | 07:27 |       | 09:27 |       | 11:27 | 11:27 |       | 13:27 | 13:27 |       |       |       | 15:27 |       | 17:57 |       |       |
| Greenlaw, Royal Bank      |     | 07:37 |       | 09:37 |       | 11:37 | 11:37 |       | 13:37 | 13:37 |       |       |       | 15:37 |       | 18:07 |       |       |
| Gavinton, Road End        |     | 07:48 |       | 09:48 |       | 11:48 | 11:48 |       | 13:48 | 13:48 |       |       |       | 15:48 |       | 18:18 |       |       |
| Berwickshire High School  |     |       | 08:47 |       |       |       |       | 13:20 |       |       | 15:50 |       |       |       |       |       |       |       |
| Duns Market Square        | Arr | 07:53 | 08:51 | 09:53 |       | 11:53 | 11:53 |       | 13:24 | 13:53 | 13:53 |       | 15:54 | 15:53 |       | 18:23 |       |       |
| Duns Market Square        | Dep | 07:08 | 07:53 | 08:53 | 09:53 | 10:53 | 11:53 | 12:53 | 13:24 | 13:53 | 13:53 | 14:53 | 15:54 | 15:53 | 16:23 | 17:23 | 18:23 |       |
| Chirnside, Crosshill      |     | 07:23 | 08:08 | 09:08 | 10:08 | 11:08 | 12:08 | 13:08 | 13:39 | 14:08 | 14:08 | 15:08 | 16:09 | 16:08 | 16:38 | 17:38 | 18:38 |       |
| Ayton, Opposite Bank      |     |       | 08:21 |       | 10:21 |       | 12:21 |       | 14:21 | 14:21 |       |       |       | 16:21 |       | 18:51 |       |       |
| High School               |     |       | 08:27 |       | 10:27 |       | 12:27 |       | 14:27 | 14:27 |       |       |       | 16:27 |       | 18:57 |       |       |
| Linkim Court              |     |       | 08:29 |       | 10:29 |       | 12:29 |       | 14:29 | 14:29 |       |       |       | 16:29 |       | 18:59 |       |       |
| Eyemouth, High Street     |     |       | 08:32 |       | 10:32 |       | 12:32 |       | 14:32 | 14:32 |       |       |       | 16:32 |       | 19:02 |       |       |
| High School               |     |       | 08:34 |       | 10:34 |       | 12:34 |       | 14:34 | 14:34 |       |       |       | 16:34 |       | 19:04 |       |       |
| The Gulls                 |     |       | 08:39 |       | 10:39 |       | 12:39 |       | 14:39 | 14:39 |       |       |       | 16:39 |       | 19:09 |       |       |
| Foulden                   |     | 07:31 |       | 09:16 |       | 11:16 |       | 13:16 | 13:47 |       | 15:16 | 16:17 |       | 16:46 | 17:46 |       |       |       |
| Aldi, North Road          |     | 07:40 | 08:50 | 09:25 | 10:50 | 11:25 | 12:50 | 12:50 | 13:25 | 13:56 | 14:50 | 14:50 | 15:25 | 16:26 | 16:50 | 16:55 | 17:55 | 19:20 |
| Berwick, Railway Station  |     | 07:42 | 08:53 | 09:27 | 10:53 | 11:27 | 12:53 | 12:53 | 13:27 | 13:58 | 14:53 | 14:53 | 15:27 | 16:28 | 16:53 | 16:57 | 17:57 | 19:23 |
| Berwick, Golden Square    |     | 07:46 | 08:57 | 09:31 | 10:57 | 11:31 | 12:57 |       | 13:31 | 14:02 |       | 14:57 | 15:31 | 16:32 | 16:57 | 17:01 | 18:01 |       |
| Retail Park               |     | 07:50 | 09:02 | 09:35 | 11:02 | 11:35 | 13:02 |       | 13:35 | 14:06 |       | 15:02 | 15:35 | 16:36 | 17:02 | 17:05 | 18:05 |       |

**Eyemouth to Duns & BGH | No. 60 Bus (Border Buses) – No weekend transport**

Web Link - <https://www.bordersbuses.co.uk/services/BORD/60>

**Berwick-Upon-Tweed to Galashiels 60**

Schooldays From 23rd October 2023

| Service No               | 60  | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    | 60    |
|--------------------------|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| Trip Note Code           |     |       |       |       |       |       |       | FSCH  | NFSC  |       | NFSC  | FSCH  |       |       |       |
| Retail Park              |     | 07:55 | 08:15 | 09:15 | 10:15 | 11:15 | 12:15 |       | 13:15 | 14:15 |       | 15:15 | 16:15 | 17:15 |       |
| Berwick, Golden Square   |     | 08:00 | 08:20 | 09:20 | 10:20 | 11:20 | 12:20 |       | 13:20 | 14:20 |       | 15:20 | 16:20 | 17:20 |       |
| Berwick, Railway Station |     | 06:10 | 08:04 | 08:24 | 09:24 | 10:24 | 11:24 | 12:24 | 13:04 | 13:24 | 14:24 | 15:01 | 15:24 | 16:24 | 17:24 |
| McDonalds, North Road    |     | 06:13 | 08:07 | 08:27 | 09:27 | 10:27 | 11:27 | 12:27 | 13:07 | 13:27 | 14:27 | 15:04 | 15:27 | 16:27 | 17:27 |
| Foulden Deans            |     |       | 08:14 | 08:34 |       | 10:34 |       | 12:34 |       |       | 14:34 | 15:11 |       |       | 17:34 |
| Burroughm, A1            |     | 06:24 |       | 09:38 |       | 11:38 |       | 13:18 | 13:38 |       |       | 15:38 | 16:38 |       |       |
| Eyemouth, High School    |     | 06:30 |       | 09:42 |       | 11:42 |       | 13:22 | 13:42 |       |       | 15:42 | 16:42 |       |       |
| Eyemouth, Linkim Court   |     | 06:32 |       | 09:44 |       | 11:44 |       | 13:24 | 13:44 |       |       | 15:44 | 16:44 |       |       |
| Eyemouth, High Street    |     | 06:33 |       | 09:47 |       | 11:47 |       | 13:27 | 13:47 |       |       | 15:47 | 16:47 |       |       |
| Eyemouth, High School    |     | 06:35 |       | 09:49 |       | 11:49 |       | 13:29 | 13:49 |       |       | 15:49 | 16:49 |       |       |
| Ayton, Bank              |     | 06:42 |       | 09:54 |       | 11:54 |       | 13:34 | 13:54 |       |       | 15:54 | 16:54 |       |       |
| Chirnside, Crosshill     |     | 06:55 | 08:23 | 08:43 | 10:07 | 10:43 | 12:07 | 12:43 | 13:47 | 14:07 | 14:43 | 15:20 | 16:07 | 17:07 | 17:43 |
| Duns, Market Square      | Arr | 07:10 | 08:38 | 08:58 | 10:22 | 10:58 | 12:22 | 12:58 | 14:02 | 14:22 | 14:58 | 15:35 | 16:22 | 17:22 | 17:58 |
| Duns, Market Square      | Dep | 07:10 | 08:38 | 08:58 |       | 10:58 |       | 12:58 |       |       | 14:58 | 15:35 |       |       | 17:58 |
| Berwickshire High School |     |       | 08:42 |       |       |       |       |       |       |       | 15:39 |       |       |       |       |
| Gavinton, Road End       |     | 07:14 |       | 09:02 |       | 11:02 |       | 13:02 |       |       | 15:02 |       |       |       | 18:02 |
| Greenlaw, Royal Bank     |     | 07:25 |       | 09:13 |       | 11:13 |       | 13:13 |       |       | 15:13 |       |       |       | 18:13 |
| Gordon                   |     | 07:35 |       | 09:23 |       | 11:23 |       | 13:23 |       |       | 15:23 |       |       |       | 18:23 |
| Earlston Square          | Arr | 07:48 |       | 09:36 |       | 11:36 |       | 13:36 |       |       | 15:36 |       |       |       | 18:36 |
| Earlston Square          | Dep | 07:50 |       | 09:38 |       | 11:38 |       | 13:38 |       |       | 15:38 |       |       |       | 18:38 |
| Newstead                 |     | 07:59 |       | 09:47 |       | 11:47 |       | 13:47 |       |       | 15:47 |       |       |       | 18:47 |
| Melrose, Square          |     | 08:02 |       | 09:48 |       | 11:48 |       | 13:48 |       |       | 15:48 |       |       |       | 18:48 |
| Borders General Hospital |     | 08:07 |       | 09:55 |       | 11:55 |       | 13:55 |       |       | 15:55 |       |       |       | 18:55 |

Please note that there is no direct bus service between Duns and Kelso, however, below are options for patients requiring transport options to Kelso or other areas within the Scottish Borders:

### **PINGO BERWICKSHIRE**

Pingo is an on-demand bus service brought to you by Borders Buses. Pingo allows customers to book a shared journey not served by an existing bus route. It operates within the Berwickshire area and is perfect for joining up journeys, integrating with the existing transport network, and providing bus travel where a service doesn't exist.

Allocated pick-up and drop-off points are established in every town in Berwickshire (Greenlaw, Duns, Chirnside, Eyemouth, Berwick, Coldstream). The PINGO service will prioritise these as a destination to link passengers into key services, amenities and the existing fixed route bus services.

Residents who have mobility issues may receive a 'door to door' service which can only be booked via the call centre on **01289 385 506**.

For further information please use the link: <https://www.bordersbuses.co.uk/pingo-berwickshire>

### **BORDERS / BERWICKSHIRE WHEELS**

Borders Wheels is a charity based in the Scottish Borders, providing Community Transport across the Borders from four locality bases: Berwickshire, Galashiels, Teviot and Tweed. The Borders Wheels Community Transport Service operates a number of wheelchair accessible vehicles, driven by volunteer and paid drivers.

The service is available for individuals who need help with transport and non-profit making community / voluntary groups. Borders Wheels exists to offer individuals, agencies and communities to access affordable travel, and provides lots of transport for individuals with low mobility, looking to get to medical appointments, meetings, events and social outings.

**Border Wheels | for the Berwickshire Area**

<https://borderswheels.org.uk/community-transport/>

**Berwickshire Wheels**

Transport Manager: Jackson Dalgleish

Volunteer Hall, Langtongate, Duns, Berwickshire TD11 3AF

**[Berwickshire@borderswheels.org.uk](mailto:Berwickshire@borderswheels.org.uk)**

**0300 456 1985**

Various fleet vehicles available including wheelchair accessible

**Scottish Ambulance  
Service**

[Support With Appointments](#)

Support With Appointments - Scottish Ambulance Service

Do you have a Mobility Car. The Motability Scheme helps disabled people get mobile by exchanging their mobility allowance to lease a car, scooter, powered wheelchair or Wheelchair Accessible Vehicle.

[www.scottishambulance.com](http://www.scottishambulance.com)